

### **All Exede 5 and Exede 12 Internet Plans and Promotions**

One-time standard installation fee may be charged at the time of sale. Minimum 24-month service term. Monthly service fees and taxes apply. Equipment lease fee is \$9.99 per month, \$199.99 if prepaid for 24 months, or \$299.99 if prepaid for the life of the equipment. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Non-standard installations may result in additional charges. Speeds are “up to,” are not guaranteed and will vary. Service is for residential and non-commercial use only. Exede Classic, Essential 10, Evolution and Liberty plans are subject to data transmission limits measured on a monthly basis. For full details, see the [Data Allowance Policy here](#). Exede Freedom plan is subject to Bandwidth Usage Policy at <http://www.exede.com/documents/master/bandwidth-usage-policy.pdf>. Service is not available in all areas and requires a clear view of the southern sky. The performance of some games over the internet is very poor and some games may not work at all. Use of the Exede Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Exede. Some VPNs may not work at all. All offers may be changed or withdrawn at any time. Exede is a registered service mark of ViaSat, Inc.

### **Liberty Plans**

Liberty plan customers who use more Priority Data than their Liberty plan provides will receive Liberty Pass for the remainder of their monthly billing period. Liberty Pass speeds are slower than Priority Data speeds and will vary greatly based on the time of day and network traffic in your area. Liberty Pass speeds may be extremely slow when the network is busy, which may greatly impair internet usage. Heavier users of Liberty Pass may experience slower speeds than lighter users. See [Data Allowance Policy](#) for details.

### **Exede Evolution Plans**

Accessing web pages and email will generally not count toward the monthly data allowance of Exede Evolution customers. All other internet usage will count toward the data allowance, including any internet activity embedded in web pages or email, streaming video or audio media, playing online games, uploading or downloading files on a browser through any third-party application, third-party applications, data (including web pages or email) transferred through a virtual private network (VPN) or other forms of remote access, voice or video chatting, and sending or receiving emails with attachments greater than 25 MB.

### **Boost 25 Plans**

Boost 25 only applies to data used within a customer’s data allowance or other data threshold. Boost 25 does not apply when Liberty Plan customers are using Liberty Pass, when Freedom Plan customers have used in excess of 150 GB of monthly data, or when Evolution Plan customers are accessing web pages and email after such customers use their monthly data allowance.

### **Freedom Plan**

Freedom Plan customers who use greater than 150 GB of data during their monthly billing period will experience reduced speeds until the end of their monthly billing period, and may be asked to reduce their monthly usage below 150 GB or transition to another service plan. If customer does neither, ViaSat may terminate customer's service. See [Bandwidth Usage Policy](#) for details.

### **Exede EasyCare**

Exede EasyCare is \$5.99 per month. For new Internet customers who purchase EasyCare, the monthly charge is waived for the first 90 days of service. If a customer cancels EasyCare within 90 days after purchase, the customer may be charged the standard rate that would have been applicable for each service call made at the customer's service address during that 90-day period. Re-enrollment in EasyCare may be restricted for up to 180 days after cancellation. EasyCare is not available to customers in Alaska and Hawaii. Additional terms and conditions applicable to EasyCare are set forth in the Exede EasyCare Plan Addendum to the Customer Agreement available at [www.exede.com/legal](http://www.exede.com/legal).

### **Plan Price Reduction Promotions**

Upon the expiration of a promotional period, the plan price will increase to the standard non-promotional price.

### **Free Standard Installation Fee Promotion for Exede Internet**

Free standard installation fee promotion available only to new Exede12 customers in limited areas who order service during the promotion period. One-time standard installation fee of \$99.99 will be credited via an instant rebate of \$99.99, which will be reflected on the customer's first bill.

### **Three-Year Price Lock Guarantee for Exede Internet**

The price lock guarantee applies only to the standard monthly internet service fee and the monthly equipment lease fee (in each case, before any promotional discounts) and excludes all taxes and surcharges. The price lock guarantee runs for 36 consecutive months from the date of account activation, requires that the customer's account remain in good standing, and may terminate with certain account changes.

### **Late Night Free Zone**

The Late Night Free Zone provides for unmetered uploads and downloads to customers on a Classic Exede plan from midnight to 5:00 a.m. customer local time every day of the week. If you have already used your monthly data allowance, you may still use the Late Night Free Zone at regular speeds. The Late Night Free Zone is not available to customers on the Hibernation plan (formerly the Vacation/Seasonal Suspend plan), the Freedom Plan, or the Liberty Plans.

### **Early Bird Free Zone**

The Early Bird Free Zone provides for unmetered uploads and downloads to customers on the Essential 10 plan and the Evolution plans from 3:00 a.m. to 8:00 a.m. customer local time every day of the week. If you have already used your monthly data allowance, you may still use the Early Bird Free Zone at regular speeds. The Early Bird Free Zone is not available to customers on the Hibernation plan (formerly the Vacation/Seasonal Suspend Plan), the Freedom Plan, or the Liberty Plans.

### **Liberty Plans with a Free Zone**

Liberty plans with a Free Zone provide for unmetered uploads and downloads to customers on a Liberty plan with a Free Zone from 3:00 a.m. to 6:00 a.m. customer local time every day of the week. If you have already used your monthly Priority Data allowance, you may still use the Free Zone at regular Priority Data speeds.

### **DIRECTV Bundle Promotion**

The DIRECTV bundle offer purchased directly through ViaSat or DIRECTV and not through ViaSat's Dealer channel is available only to customers who have not had DIRECTV service during the previous 24 months, who otherwise qualify to receive DIRECTV service and who are new Exede Internet customers. You must agree to separate 24-month service agreements to receive both DIRECTV and Exede Internet service. To receive the \$10 monthly Exede Internet discount for the first 12 months of your service term, you must remain a DIRECTV customer during this time period. Prices are for Internet service only.

### **DIRECTV Service**

Service provided by DIRECTV. 24-MONTH DIRECTV AGREEMENT. EARLY CANCELLATION WILL RESULT IN A FEE OF \$20/MONTH FOR EACH REMAINING MONTH. Must maintain 24 consecutive months of any DIRECTV programming package (\$29.99/month or above) or any qualifying international service bundle. NON-ACTIVATION CHARGE OF \$150 PER RECEIVER MAY APPLY. ALL EQUIPMENT IS LEASED AND MUST BE RETURNED TO DIRECTV UPON CANCELLATION, OR UNRETURNED EQUIPMENT FEES APPLY. VISIT [directv.com](http://directv.com) OR CALL 1-800-DIRECTV FOR DETAILS. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at [directv.com/legal](http://directv.com/legal) and in order confirmation. DIRECTV and the Cyclone Design logo are registered trademarks of DIRECTV, LLC.

### **Exede Voice Service**

Available only as an add-on service for Exede12 customers (and certain Recovery Act customers) in Exede12 service areas, excluding Alaska and Hawaii. Minimum 6-month service term. Additional charges for calls to destinations outside of the 50 United States, the District of Columbia and Canada and for directory assistance calls. Billing for Exede Voice for existing Exede Internet customers commences five days after the date Exede Voice is ordered and for new Exede Internet customers five days after the date internet service is installed, even if the customer does not activate the Exede Voice equipment. Monthly service fee is \$29.99 and is subject to taxes, E911 fees and other regulatory fees and surcharges. 911 service through Exede Voice's satellite technology may be limited in comparison to 911 service available

through traditional landline telephone carriers. Exede Voice may not work well with fax machines, security systems and other analog data services and devices.

**Exede Internet/Exede Voice Bundle Promotion**

New customers in participating sales channels who order Exede Voice at the same time they order Exede Internet will receive a savings of \$10 per month on their Exede Voice service for the first six full months of services provided they continue to receive both services. Existing Exede Internet customers in participating sales channels who add Exede Voice service will receive a savings of \$10 per month on their Exede Voice service for the first six months of Exede Voice service provided they continue to receive both services.

Rev. March 28, 2017